



MY INTERNSHIP EXPERIENCE

By Valentina Michieletto



LET ME INTRODUCE MYSELF





MY INTERNSHIP



tiles, laminates and bathwares shop



COSTUMERS: mostly indian

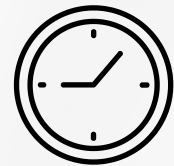


TASKS: clean the shop, use the website for do the payment, organize the laminates and the tiles, prepare materials for sponsorize the shop on the social

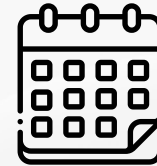




MY WORK DAY



from 10:00 to 14:20



from monday to friday



clean the shop, use the website for the payment, organize the laminates and the tiles, prepare materials for sponsorize the shop on the social, help clients,



- using the website for the first time
- taking the orders
- calculate the m2 from a floorplan



- learn the different types of tiles and laminates
- been helped while during new things
- while teaching new thing they have always been positive



SKILLS

DEVELOPED



USED



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POSITIVE

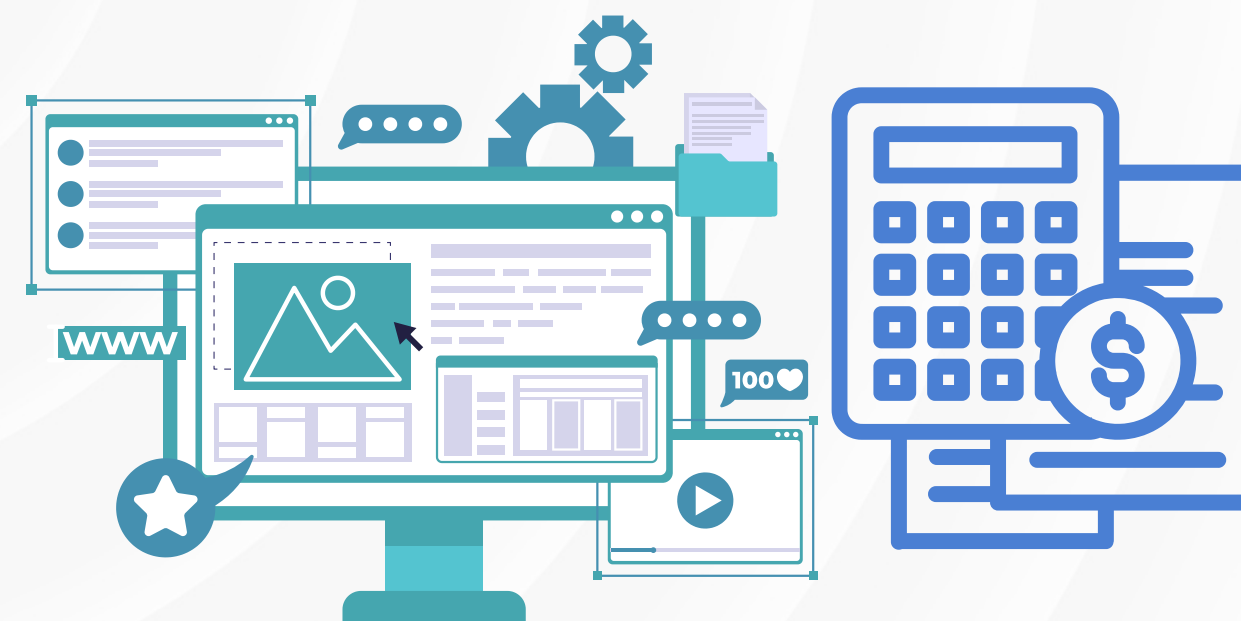


- going to the south east carnival festival for sponsor the shop
- working in a summer camp with other teenagers volunteers



NEGATIVE

- using the billing sistem for the first time
- don't have much work to do



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THE BEST DAY



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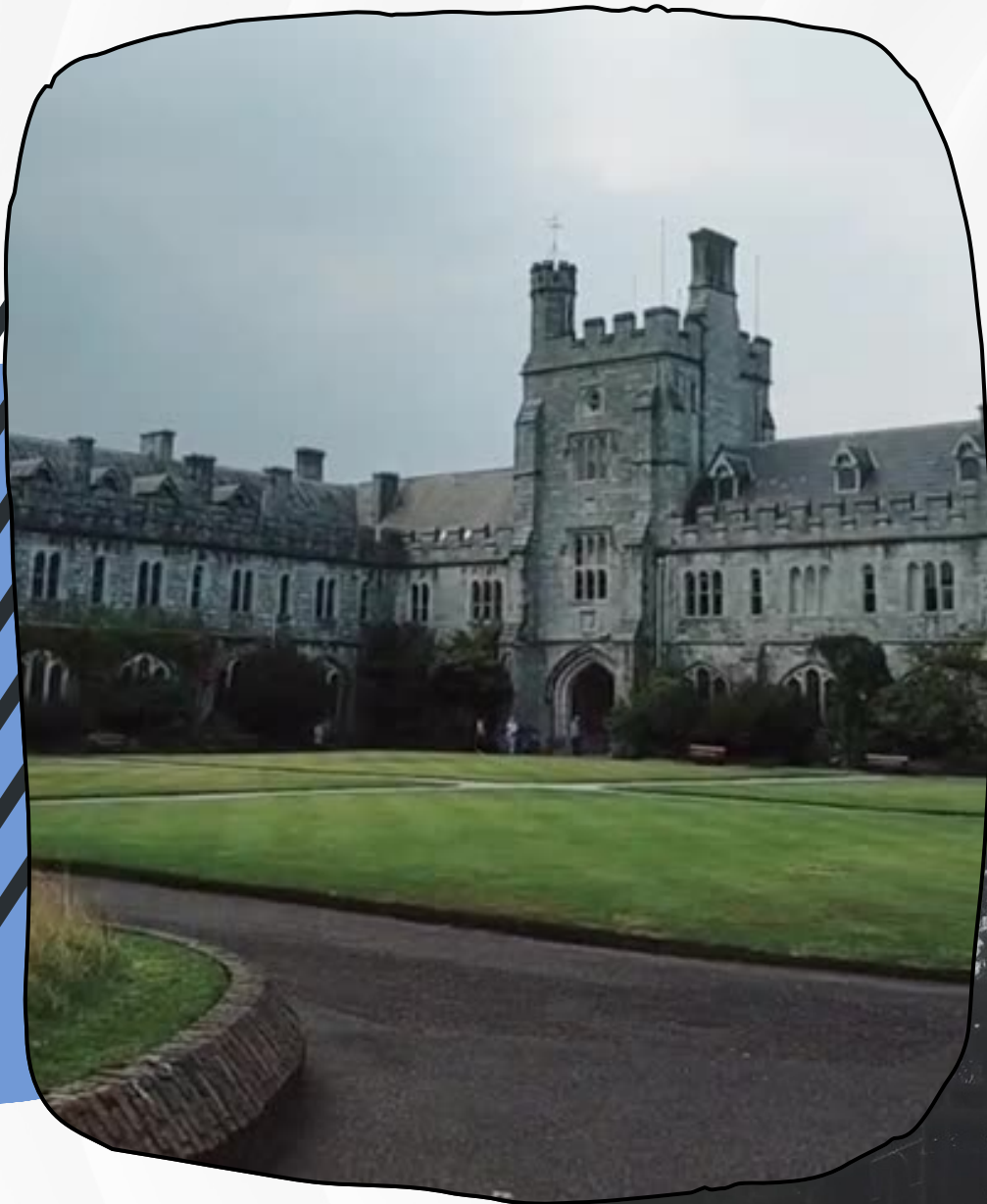
TRIPS & ACTIVITIES



TRAMORE



CORK



PERSONAL GROWTH & FUTURE



LISTEN

CARE

CUSTOMER CARE INCLUSIVITY

COMMUNICATION

KINDNESS

AVAILABILITY

EMPATHY

THANK YOU!



Erasmus+

